



RfP/00762: Quality Assurance/Quality Control services during development and acceptance of software for the State Register of Voters

- Q1A: Please clarify which documents referred to in the RfP14/00762 for QA/QC services during development and acceptance of SRV shall be considered as Annex I and Annex II.
- A1A: Annex I are UNDP General Conditions for Professional Services attached to the RfP14/00762 as Annex I, Section 11. Annex II are Terms of Reference for QA/QC services during development and acceptance of software for the SRV, attached to the RfP14/00762 as Annex II, Section 3. The text in footnote 5 of the RfP14/00762 shall be read as "For draft description of the "Importer" and "SRV" modules, please refer to Annex 1A and 1B of RfP13/00711 Development of the SRV and Importer modules for the CEC of Moldova.
- Q1B: Please provide more details of the functionalities of Importer and SRV modules which need to be tested)? Ref: RfP Section 3B.
- A1B: Please refer to the ToRs of the SRV and Importer Module published on UNDP web site RfP 13/00711 <http://www.undp.md/tenders/details/711/>, Annexes 1A and 1B. Please note that this RfP competition was cancelled and the information in the published ToRs should be treated as indicative. The final version and more detailed technical documentation will be provided to the winning company after contract signature.
- Q2: What is the technology that is expected to be used for development of these modules? Ref: RfP Section 3B
- A2: The current software architecture and framework of the CEC is: Windows 2008 Server, MS SQL Server 2008, IIS 7, ASP .NET, TFS, Microsoft - Hyper-V, Microsoft Visual Studio 2010.
- Q3: What is the methodology to be used for development? (Agile, Waterfall, Iterative etc)? Ref: RfP Section 3B
- A3: It is anticipated that there will be three iterations, but this will depend on the final technical proposal of the contractor for Importer/SRV development.
- Q4: As a part of the scope it is mentioned that the selected vendor would be supporting DP/E and CEC towards meeting both Functional and non-functional requirements. Can you please elaborate more on the non-functional requirements? Can you also confirm whether the vendor's responsibility would include verification and validation of the non-functional requirements? Does it involve performance testing by the vendor? If so it is assumed that UNDP will provide the necessary licenses? Ref: RfP Section 3C
- A4: Please see the ToR's of the SRV and Importer Module on our web site (Chapter 5.2).The verification and validation of the non-functional requirements will be done by the vendor and partially by the State Enterprise Center of Special Telecommunication, responsible for security and transmission of data (VPN channels, security of the servers, etc.). It does involve performance testing by the vendor. Testing shall be performed based on agreed test case scenarios, which will be provided by the software developer and agreed by the beneficiary. UNDP will not provide licenses for specialized testing software.
- Q5: It is assumed that all the documentation that will be shared by the DD&I contractor would be in English. Please confirm. Ref: RfP Section 3C
- Q5: The main language of work will be English, while communication in formal and working meetings with counterparts (CEC, the DD&I contractor) as well as documents necessary in the course of work

will be in Romanian language. Please note that bidder is responsible for ensuring translation and interpretation where needed. Some of the Reports produced by the QA/QC contractor will also be translated in Romanian, as specified in the ToR.

Q6: In the responsibilities, it is mentioned that the vendor will need to validate the functionality to ensure that it retains appropriate, existing SAISE functionality/interoperability. Can you please provide details of existing SAISE functionality? Ref: RfP Section 3C

A6: The further detailed technical documentation (i.e. SAISE) will be provided in the period of development of the SRV and Importer module.

Q7: It is mentioned that the vendor will carry out a detailed testing and provide recommendations based on that. Is the vendor expected to use Automation tools to carry out this exercise? With reference to this query, it is assumed that UNDP will provide the licenses required for the automation tools that will be needed? Ref: RfP Section 3E1.4

A7: Please refer to the above answer to previous question no. 6.

Q8: There is a requirement to submit a final report including whether the testing has been done in line with approved test cases. Can you please confirm as to who is the approving authority for the test cases? Ref: RfP Section 3E1.6

A8: The approving authority for the test cases is beneficiary, the CEC.

Q9: Datasheet point 3 talks about the location of work as Republic of Moldova, whereas the Financial proposal also asks for cost of services from the home office. Do you expect the work to happen completely onshore i.e Republic of Moldova location, please elaborate?

A9: The vendor is expected to identify the activities to be conducted in Moldova and home based, within their proposed work methodology.

Q10: Any preference in project management methodology during execution? Prince2 or PMP?

A10: The methodology used has to ensure timely delivery of products in full compliance with the ToR, there is no specific preference.

Q11: On page 21, there is a mention of 4 Registers, whereas we can find only 3 registers. Please list down the 4 registers. Please provide us the details & the size of the Registers.

A11: In the ToR reference was made to the State Register of Population (SRP) maintained by SE "Registru", State Register of administrative and territorial units and streets of settlements throughout Moldova (the so-called "address register") maintained by SE "Cadastru", Register of persons without the right to vote due to a final court decision, maintained by the Ministry of Justice and the "Register of Pupils" planned to be developed by the Ministry of Education. However only the State Register of Population and the "addresses register" are relevant for this assignment. Other registers are in process of development by the respective state authorities. Detail and size of the registers will be provided in the period of development of the SRV and Importer module.

Q12: Will the UNDP – Moldova assist in arranging the long term visas or work permits for the consultants deployed on this project?

A12: The contractor shall be solely responsible for ensuring all travel and visa arrangements and related costs shall be included in the financial offer. Once the contract is signed, UNDP may assist with issuing of invitation letters.

Q13: RfP13/00711 Development of the SRV and Importer modules for the CEC of Moldova was cancelled by UNDP. Will there be another RFP released for the above opportunity?

A13: No information is available at this moment.